

C0. Introduction

C0.1

(C0.1) Give a general description and introduction to your organization.

Avaya is a global leader in digital communications products, solutions and services for businesses of all sizes delivering most of its technology through software and services. We enable organizations around the globe to succeed by creating intelligent communications experiences for our clients, their employees and their customers. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration in the cloud, on-premise or a hybrid of both. Our global, experienced team of professionals delivers award-winning services from initial planning and design, to seamless implementation and integration, to ongoing managed operations, optimization, training and support.

For more information, please visit www.avaya.com.

C0.2

(C0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date	Indicate if you are providing emissions data for past reporting years	Select the number of past reporting years you will be providing emissions data for
Reporting year	January 1 2020	December 31 2020	No	<Not Applicable>

C0.3

(C0.3) Select the countries/areas for which you will be supplying data.

Argentina
Australia
Austria
Bahrain
Belgium
Brazil
Canada
Chile
China
China, Hong Kong Special Administrative Region
Colombia
Croatia
Czechia
Denmark
France
Germany
Hungary
India
Indonesia
Ireland
Israel
Italy
Japan
Kenya
Luxembourg
Malaysia
Mexico
Netherlands
New Zealand
Norway
Peru
Philippines
Poland
Republic of Korea
Russian Federation
Saudi Arabia
Singapore
South Africa
Spain
Sri Lanka
Sweden
Switzerland
Taiwan, Greater China
Thailand
Turkey
United Arab Emirates
United Kingdom of Great Britain and Northern Ireland
United States of America

C0.4

(C0.4) Select the currency used for all financial information disclosed throughout your response.

USD

C0.5

(C0.5) Select the option that describes the reporting boundary for which climate-related impacts on your business are being reported. Note that this option should align with your chosen approach for consolidating your GHG inventory.

Operational control

C1. Governance

C1.1

(C1.1) Is there board-level oversight of climate-related issues within your organization?

Yes

C1.1a

(C1.1a) Identify the position(s) (do not include any names) of the individual(s) on the board with responsibility for climate-related issues.

Position of individual(s)	Please explain
Chief Executive Officer (CEO)	The Chief Executive Officer (CEO) is responsible for managing the overall operations and resources of Avaya, acting as the main point of communication between the board of directors (the Board) and corporate operations and leading the development of Avaya's long and near-term strategy, including a commitment to doing our part to combat climate change, meeting the needs of our partners, customers and employees and improving the communities where we live and work. In furtherance of this commitment, the CEO signed the "We Are Still In" declaration, adding Avaya to the largest climate action group in the United States and was steadfast in his support of Avaya's 2020 carbon emission reduction goals, which were set in 2015 and exceeded. The CEO's message published in the Avaya Corporate Responsibility Report highlights our progress and achievements towards our carbon emission reduction goals, environmental initiatives, and collaboration with employees, customers, partners and suppliers to make a positive environmental, social and economic impact.
Board-level committee	Avaya's business and affairs are managed under the direction of the board of directors (the Board), which is currently composed of eight people. The Board has ultimate oversight and responsibility for the Company's risk management process, with different independent board committees overseeing specific areas and topics. The Nominating and Corporate Governance (NCG) Committee is responsible for, among other things, monitoring environmental social and governance ("ESG") initiatives and performance. The NCG Committee meets periodically, but at least once a year. The duties of the NCG Committee include monitoring progress of the Company's ESG initiatives and performance regarding, among other things, climate change, environmental protection and sustainability, employee health, safety and wellness, responsible business practices, corporate social responsibility programs, diversity, equity, inclusion and belonging, to ensure that such initiatives and performance are consistent with the Company's long-term strategic objectives and good corporate citizenship.

C1.1b

(C1.1b) Provide further details on the board's oversight of climate-related issues.

Frequency with which climate-related issues are a scheduled agenda item	Governance mechanisms into which climate-related issues are integrated	Scope of board-level oversight	Please explain
Scheduled – some meetings	Reviewing and guiding strategy Monitoring implementation and performance of objectives Monitoring and overseeing progress against goals and targets for addressing climate-related issues	<Not Applicable>	The NCG Committee of the Board briefs the Board at least annually on Avaya's ESG initiatives and performance.
Scheduled – some meetings	Reviewing and guiding strategy Monitoring implementation and performance of objectives	<Not Applicable>	The NCG Committee meets periodically, but at least once a year. The duties of the NCG Committee include monitoring progress of the Company's ESG initiatives and performance regarding, among other things, climate change, environmental protection and sustainability, employee health, safety and wellness, responsible business practices, corporate social responsibility programs, diversity, equity, inclusion and belonging, to ensure that such initiatives and performance are consistent with the Company's long-term strategic objectives and good corporate citizenship.

C1.2

(C1.2) Provide the highest management-level position(s) or committee(s) with responsibility for climate-related issues.

Name of the position(s) and/or committee(s)	Reporting line	Responsibility	Coverage of responsibility	Frequency of reporting to the board on climate-related issues
Other C-Suite Officer, please specify (Chief Administrative Officer and General Counsel)	<Not Applicable>	Both assessing and managing climate-related risks and opportunities	<Not Applicable>	Annually

C1.2a

(C1.2a) Describe where in the organizational structure this/these position(s) and/or committees lie, what their associated responsibilities are, and how climate-related issues are monitored (do not include the names of individuals).

Responsibility for climate-related issues lies with the Chief Administrative Officer and General Counsel (CAO & GC) for Avaya, a direct report to Avaya's CEO. Among other things, the CAO & GC heads the law department, which is focused on compliance and risk management and includes the Environmental, Health, and Safety (EHS), Corporate Responsibility, and Philanthropy groups. The CAO & GC meets with the Director of ESG on a quarterly basis or more frequently, as needed, and is briefed on Avaya's environment, social, and governance strategy and performance, including climate-related issues. The CAO & GC has direct oversight and ultimate decision-making with regards to Avaya's corporate responsibility strategy, programs and policies, sustainability goals, and management processes. For example, our annual Corporate Responsibility Report and corporate responsibility related programs and initiatives, including carbon emission reduction goals, and relevant budgets are reviewed and approved by the CAO & GC.

The Vice President and Deputy General Counsel (VP & DGC) reports directly to the CAO & GC and leads a portion of the law department, which includes Avaya's Corporate Responsibility, Environmental Health and Safety, and Philanthropy programs. The VP & DGC manages and meets weekly with the Director of ESG to monitor and review EHS and corporate responsibility strategy and initiatives, including climate-related programs, policies, activities, initiatives, and performance.

C1.3

(C1.3) Do you provide incentives for the management of climate-related issues, including the attainment of targets?

	Provide incentives for the management of climate-related issues	Comment
Row 1	Yes	

C1.3a

(C1.3a) Provide further details on the incentives provided for the management of climate-related issues (do not include the names of individuals).

Entitled to incentive	Type of incentive	Activity incentivized	Comment
Executive officer	Monetary reward	Emissions reduction target Company performance against a climate-related sustainability index	Annual bonuses and performance ratings are linked to the success of Avaya's overall business strategy and operations, which includes maintaining and achieving Avaya's environmental commitments, goals and initiatives, including our carbon emission reduction target.
Other, please specify (Director of ESG & Philanthropy)	Monetary reward	Emissions reduction target Energy reduction project Company performance against a climate-related sustainability index	Annual bonuses and performance ratings are linked to the establishment and achievement of Avaya's environmental commitments, goals and initiatives, including our carbon emission reduction target, efficiency measures, and supply chain compliance and engagement.

C2. Risks and opportunities

C2.1

(C2.1) Does your organization have a process for identifying, assessing, and responding to climate-related risks and opportunities?

Yes

C2.1a

(C2.1a) How does your organization define short-, medium- and long-term time horizons?

	From (years)	To (years)	Comment
Short-term	0	3	
Medium-term	3	10	
Long-term	10	30	

C2.1b

(C2.1b) How does your organization define substantive financial or strategic impact on your business?

Avaya considers a risk to be substantive if it has the potential to have a material compliance/regulatory, financial, operational, reputational, or customer impact. To determine whether an identified risk or opportunity is considered substantive, we compare its impact to Avaya's annual revenue and other related thresholds, which include: severity of legal and compliance ramifications (e.g. fines, penalties, lawsuits); length, extent, and degree of media coverage, the impact on our ability to successfully deliver products and services to our customers; the amount of time needed to recover from reputational harm; and impact on earnings. The impacts of risks and opportunities are rated on a scale of "low", "medium", and "high" based on established criteria, and the highest valued impact is the one that drives the overall impact rating. Examples of low impacts include a financial impact of less than \$1 million, or a minimal operational impact that does not affect other processes or facilities. Examples of medium impacts include negative, but limited media attention or an event that affects customer confidence. Example of high impacts include severe regulatory sanctions, negative attention that reaches a wide geographic area or extends internationally, or loss of current or future business. Based on this assessment, we map high priority risks and opportunities, determine ownership, and work collaboratively to develop mitigation strategies and monitoring.

C2.2

(C2.2) Describe your process(es) for identifying, assessing and responding to climate-related risks and opportunities.

Value chain stage(s) covered

Direct operations

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

Annually

Time horizon(s) covered

Short-term

Medium-term

Long-term

Description of process

Avaya uses an integrated, cross functional and company-wide risk management process to evaluate climate change risks and opportunities annually. Avaya's Corporate Responsibility team works directly with the business and the business continuity and real estate teams to evaluate direct operational risks and opportunities, such as those identified in the latest Avaya 10-K report relating to energy use, demand for low-carbon products, and regulatory compliance. Avaya's Corporate Responsibility team also evaluates any climate-related risks and opportunities, such as access to new markets or increased diversification of business activities. Once identified, Avaya evaluates whether the risk or opportunity is substantive based on its potential to have a material legal, financial, operational, reputational, or customer impact. The detailed risk assessment is included in this CDP report, which is then reviewed and approved by the VP & DGC. An example of a physical risk to our direct operations is reduced production capacity due to extreme weather events. Avaya evaluates whether this risk is substantive by analyzing (1) the potential financial impact from interruptions to our business; (2) the impact on our ability to successfully deliver products and services to our customers; and (3) estimated costs of losses or building damage that insurance may not cover. We also consider the mitigation measures we have in place, such as our business continuity program, which will reduce the potential business and financial impact. An example of a transitional opportunity for our direct operations is reducing energy costs by consolidating our real estate footprint. Avaya evaluates whether this opportunity is substantive by analyzing the potential financial impact of reducing energy consumption across our global portfolio, and comparing it to key financial metrics, such as revenue, operating expenses, and our real estate budget.

Value chain stage(s) covered

Upstream

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

Annually

Time horizon(s) covered

Short-term

Medium-term

Long-term

Description of process

Avaya uses an integrated, cross functional and company-wide risk management process to evaluate climate change risks and opportunities annually. Avaya Corporate Responsibility works directly with the business continuity and real estate team to evaluate upstream risks and opportunities, such as those identified in the latest Avaya 10-K report relating to material sourcing, material processing, and supplier activities. Once identified, Avaya evaluates whether the risk or opportunity is substantive based on its potential to have a material legal, financial, operational, reputational, or customer impact. The detailed risk assessment is included in this CDP report, which is then reviewed and approved by the VP & DGC. An example of a physical upstream risk is supply chain disruption from extreme weather events. Avaya evaluates whether this risk is substantive by analyzing (1) the potential financial impact from interruptions, shortages, or delays of product components; and (2) the impact on our ability to successfully deliver products and services to our customers. We also consider the mitigation measures we have in place, such as our business continuity program and supply chain management, which will reduce the potential business and financial impact. An example of a transitional upstream risk is failure of suppliers to comply with increased climate change-related regulations, such as emission reduction and energy-related product design requirements. Avaya evaluates whether this risk is substantive by analyzing the potential financial impact of (1) needing to redesign products to meet regulatory standards; (2) qualifying alternative suppliers; and (3) delays in scheduled product deliveries to customers. We also consider the mitigation measures we have in place, such as our product manufacturing oversight, which will reduce the potential business and financial impact.

Value chain stage(s) covered

Downstream

Risk management process

Integrated into multi-disciplinary company-wide risk management process

Frequency of assessment

Annually

Time horizon(s) covered

Short-term

Medium-term

Long-term

Description of process

Avaya uses an integrated, cross functional and company-wide risk management process to evaluate climate change risks and opportunities annually. Avaya Corporate Responsibility works directly with the business continuity and real estate team to evaluate downstream risks and opportunities, such as those identified in the latest Avaya 10-K report relating to technology or reputation that can impact on our customers. Once identified, Avaya evaluates whether the risk or opportunity is substantive based on its potential to have a material legal, financial, operational, reputational, or customer impact. The detailed risk assessment is included in this CDP report, which is then reviewed and approved by the VP & DGC. An example of a downstream transitional opportunity is the shift in consumer demand towards low-carbon or energy efficient products. Avaya evaluates whether this opportunity is substantive by analyzing the potential financial impact of (1) increased revenue for Avaya cloud-based solutions; (2) industry growth rate projections and Avaya market share; and (3) positive reputational impacts of developing solutions that help mitigate climate change. An example of downstream physical risk is disruption of product delivery due to extreme weather events. Avaya evaluates whether this risk is substantive by analyzing the potential financial impact from interruptions to our business and product delivery, and the likelihood that this would happen. We also consider the mitigation measures we have in place, such as our business continuity program, which will reduce the potential business and financial impact.

(C2.2a) Which risk types are considered in your organization's climate-related risk assessments?

	Relevance & inclusion	Please explain
Current regulation	Relevant, always included	Climate-related risks relating to current regulations are evaluated annually as a part of Avaya's compliance risk assessment. Avaya is subject to a wide range of governmental requirements relating to safety, health and environmental protection, including: certain provisions of environmental laws governing the cleanup of soil and groundwater contamination; various local, federal and international laws and regulations regarding the material content and electrical design of our products that require us to be financially responsible for the collection, treatment, recycling and disposal of those products; and various employee safety and health regulations that are imposed in various countries within which we operate. If we violate or fail to comply with these requirements, we could be fined or otherwise sanctioned by regulators, lose customers and damage our reputation, which could have an adverse effect on our business. Avaya monitors current regulations that are applicable to our business, including the Restriction on Hazardous Substances (RoHS), Waste Electrical and Electronic Equipment Directive (WEEE), and Energy Labelling Directive to mitigate this risk. Avaya updates our programs accordingly to ensure we remain up-to-date with regulatory requirements.
Emerging regulation	Relevant, always included	Climate-related risks relating to emerging regulations are evaluated annually as a part of Avaya's company-wide risk assessment. A growing number of climate change regulations and initiatives are either in force or pending at the local, federal and international levels as part of the global transition to a lower-carbon economy. The lower-carbon economy may also entail extensive policy, legal, technology and market changes to address mitigation and adaptation requirements related to climate change. Depending on the nature, speed and focus of these changes, transition risks may pose varying levels of financial and reputational risk to our organization. Our operations and supply chain could face increased climate change-related regulations, modifications to transportation to meet lower emission requirements, changes to types of materials used for products and packaging to reduce emissions, increased utility costs to address cleaner energy technologies, increased costs related to severe weather events, and emissions reductions associated with operations, business travel or products. These costs and changes to operations could have a financial impact on our business and result in an adverse impact on our operating results or reputation. Avaya monitors emerging / pending regulations that are applicable to our business to ensure appropriate lead time to comply with new / revised regulatory requirements.
Technology	Relevant, always included	Climate-related risks relating to technology are evaluated annually as a part of Avaya's company-wide risk assessment. With growing awareness of climate change, the demand for lower emissions products and services is increasing. An important element of our growth strategy is to continue to evolve from a traditional telecommunications hardware company into a software and services company, focused on expanding our cloud- and mobile-enabled contact center, unified communications and innovative next-generation workflow automation solutions. As we increase the proportion of our revenue coming from software solutions as opposed to hardware solutions, we expect to see improvement in our gross margins and operating results. Overall, if the mix of companies that purchase our solutions, or the mix of solution components purchased by our customers, changes unfavorably, our revenues and gross margins could decrease and our operating results could be harmed.
Legal	Relevant, always included	Climate-related legal risks are evaluated annually as a part of Avaya's company-wide risk assessment. We are also subject to various local, federal and international laws and regulations relating to our products. For example, requirements such as the EU Energy Labelling Directive impose requirements relating to the energy efficiency of our products. Our failure or the undetected failure of our supply chain to comply with existing or future environmental, health and safety requirements could subject us to financial liabilities or adversely affect our business, operating results or financial condition. To manage this risk, Avaya's Law Team monitors, reviews, and provides legal advice on current and emerging laws and regulations.
Market	Relevant, always included	Climate-related market risks are evaluated annually as a part of Avaya's company-wide risk assessment. The markets for our solutions and services are characterized by rapid changes in customer demands, ongoing technological changes, evolving industry standards, new product introductions, and evolving methods of building and operating networks. Both traditional and new competitors are investing heavily in this market and competing for customers. As these markets evolve, we expect competition to intensify and to expand to include companies that do not currently compete against us. In addition, because the business communications market continues to evolve and technology continues to develop rapidly, we may face competition in the future from companies that do not currently compete against us, but whose current business activities may bring them into competition with us in the future. In particular, this may be the case as business, information technology and communications applications deployed on converged networks become more integrated to support business communications. Competition from these potential market entrants may take many forms, including offering products and solutions similar to those that we offer. In addition, certain of these technologies continue to move from a proprietary environment to an open standards-based environment.
Reputation	Relevant, always included	Climate-related risks relating to our reputation are evaluated annually as a part of Avaya's company-wide risk assessment. Companies are being held to higher standards and are expected to act on climate change. Avaya's customers regularly request information on our corporate responsibility and sustainability initiatives through questionnaires. Avaya reports its carbon emissions annually to CDP and in line with various industry frameworks such as GRI and SASB. In addition, Avaya publishes an annual Corporate Responsibility report that is publicly available on our website. If Avaya refused to disclose / report climate-related information or failed to implement sustainability initiatives, we could experience an adverse reputational impact that could lead to a decrease in revenue, which could adversely affect recruiting and employee retention and lower demand for our products and services.
Acute physical	Relevant, always included	Climate-related acute physical risks are evaluated annually as a part of Avaya's company-wide risk assessment. With facilities around the world, Avaya is vulnerable to severe weather events including storms, floods, tornados, and hurricanes. Acute physical risks could lead to higher capital costs from direct damage to our assets or supply chain disruption. As part of its business continuity program, Avaya identifies, assesses, and manages acute physical risks on an annual basis to ensure resilience of our existing real estate assets and those being considered.
Chronic physical	Relevant, always included	Climate-related chronic physical risks are evaluated annually as a part of Avaya's company-wide risk assessment. Avaya is subject to chronic physical risks related to longer-term shifts in climate patterns. Avaya's financial performance may be impacted by changes in water availability, sourcing, and quality due to the impacts of climate change. Extreme changes could impact many facets of our business, including our facilities, operations, supply chain, transportation, and employee health and safety. Sea level rise and chronic flooding creates a risk for Avaya and its suppliers' assets. Chronic physical risks are more difficult to analyze and involve many variables, but they are included in the Avaya Corporate Responsibility team's annual climate-related risk assessment.

C2.3

(C2.3) Have you identified any inherent climate-related risks with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.3a

(C2.3a) Provide details of risks identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Risk 1

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Legal	Exposure to litigation
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Primary potential financial impact

Increased direct costs

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

Avaya is subject to various requirements relating to the operating characteristics of our products. For example, all Avaya-designed and Avaya-branded ODM and OEM external power supplies (ESPs) used in office and domestic applications need to comply with the European framework directive for the Eco-design of Energy using Products (EuP) Lot 7. If we violate or fail to comply with these requirements, we could be fined or otherwise sanctioned by regulators, lose customers and damage our reputation, which could have an adverse effect on our business.

Time horizon

Short-term

Likelihood

Unlikely

Magnitude of impact

Medium-high

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

35700000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

Failure to comply with applicable environmental regulations would lead to penalties and fines enacted by authorities. For example, if Avaya contravened or failed to comply with the prohibition on hazardous substances in the RoHS Regulations, we could receive an enforcement notice requiring non-compliant goods to be withdrawn from the market. In FY20, EMEA sales accounted for 25% of our GAAP revenue, or approximately \$714 million. If Avaya’s EMEA revenue decreased by 5% due to the withdrawal of noncompliant products, it could lead to a loss of up to \$35.7 million. In addition, we could face a fine up to the statutory maximum (currently £5000) on summary conviction or an unlimited fine on conviction on indictment.

Cost of response to risk

0

Description of response and explanation of cost calculation

Avaya’s Design for Environment (DfE) program ensures that our products are compliant with mandatory requirements in the countries where Avaya markets its products. For example, Avaya’s DfE program ensures compliance with EU EuP Lot 7 directive, EU and China RoHS, and EU REACH requirements by tracking product energy efficiency-related and product labeling regulations and standards and actively monitoring proposed legislation in countries where we have operations and sales. Additionally, Avaya Law and Ethics & Integrity conduct an annual compliance risk assessment to identify, evaluate and mitigate risks. Avaya’s Design for Environment program and risk assessment process are core to our business and therefore do not result in any additional cost of management.

Comment

Identifier

Risk 2

Where in the value chain does the risk driver occur?

Direct operations

Risk type & Primary climate-related risk driver

Acute physical	Increased severity and frequency of extreme weather events such as cyclones and floods
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Primary potential financial impact

Decreased revenues due to reduced production capacity

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

Our worldwide operations, and those of our contract manufacturers and outsourced service providers, are vulnerable to interruption by extreme weather events. For instance, our corporate headquarters in Durham, North Carolina is vulnerable to damage from tornadoes, hurricanes, and flooding. In addition, if any disaster were to occur, our ability and the ability of our contract manufacturers and outsourced service providers to operate could be seriously impaired and we could experience harm to our business, operating results and financial condition. Because our ability to attract and retain customers depends on our ability to provide customers with highly reliable service, even minor interruptions in our operations could harm our reputation as a reliable solutions provider. In addition, the coverage or limits of our business interruption insurance may not be sufficient to compensate for any losses or damages that may occur.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

5000000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

If one of Avaya's facilities was located in an area impacted by an extreme weather event, there is a potential for physical damage to the building. For example, if Avaya's headquarters in Durham, North Carolina was impacted by flooding or severe weather, the financial impact would be approximately \$5 million based on the value of the building contents. Avaya's business continuity team assesses the real estate asset values of its portfolio against current market rates to calculate the risk.

Cost of response to risk

0

Description of response and explanation of cost calculation

Avaya Corporate Security and Business Continuity has developed location-based risk assessments for facilities with more than 50 employees. These assessments cover physical risks, including extreme weather and natural disasters. Based on the risk assessments, the Corporate Security and Business Continuity team develops management plans that are comprehensive in scope; for example, if a severe weather event occurs in one location, other facilities can provide ongoing support and/or production. In addition, Avaya conducts annual reviews with our sourcing team/supply chain to maintain what is considered appropriate levels of insurance coverage at the time of policy renewals, and may be adjusted as needs or conditions change. This exposure data collection process continues to evolve as we continually seek quality data to maintain comprehensive coverage levels. The Avaya Business Continuity program and insurance processes are core to our business and therefore do not result in any additional cost of management.

Comment

Identifier

Risk 3

Where in the value chain does the risk driver occur?

Downstream

Risk type & Primary climate-related risk driver

Reputation	Increased stakeholder concern or negative stakeholder feedback
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Primary potential financial impact

Decreased revenues due to reduced demand for products and services

Climate risk type mapped to traditional financial services industry risk classification

<Not Applicable>

Company-specific description

Avaya is experiencing increasing demand from our stakeholders, including our customers, partners, investors, suppliers, employees and the public to address climate change and implement measures to reduce our environmental impact. Failure to take action, demonstrate leadership, or comply with climate change developments can impact the Avaya brand and reputation. For example, Avaya is evaluated by several ESG ratings and rankings organizations and data aggregators (e.g. CDP, ISS, and EcoVadis) with respect to ESG initiatives and performance, including climate change, and our results are publicly available. Companies that fail to act or be transparent about their climate-related initiatives receive poor grades and are vulnerable to reputational harm.

Time horizon

Short-term

Likelihood

Unlikely

Magnitude of impact

Medium

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

28730000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

If Avaya's reputation was negatively impacted due to lack of lack of commitment or action towards climate-related issues, it could impact our relationship with our customers and suppliers and therefore our revenue. In a hypothetical scenario, we analyze how a 1% decrease in our revenue would impact our business. Avaya's FY20 revenue was \$2.873 billion; if our revenue decreased by 1% due to reputational harm, it would result in a loss of \$28,730,000.

Cost of response to risk

207000000

Description of response and explanation of cost calculation

Avaya remains committed to doing our part to combat climate change. We are a member of We Are Still In and a signatory to the America Is All In declaration. We uphold our commitments by continually seeking ways to reduce our carbon emissions and our environmental footprint. Through our ISO 14001 Design for Environment (DfE) program, we monitor environmental regulations and standards to ensure compliance throughout our product life cycle. We focus on opportunities to reduce the environmental impact of our products; current initiatives include improving the energy efficiency of our products and reducing single-use plastic packaging. We've developed innovative, energy efficient products such as the ENERGY STAR certified J series phones and energy efficient ethernet to reduce standby power consumption. Additionally, we are focused on driving innovative cloud solutions that allow Avaya and our customers to increase efficiency while reducing our environmental footprint. In FY20, Avaya invested \$207 million in R&D, which supports the development of more innovative and efficient products and services. Finally, Avaya responds to the CDP Climate Change Questionnaire annually, sets carbon emission reduction targets, and reports on our environmental, social and governance performance in our Corporate Responsibility Report.

Comment

C2.4

(C2.4) Have you identified any climate-related opportunities with the potential to have a substantive financial or strategic impact on your business?

Yes

C2.4a

(C2.4a) Provide details of opportunities identified with the potential to have a substantive financial or strategic impact on your business.

Identifier

Opp1

Where in the value chain does the opportunity occur?

Downstream

Opportunity type

Products and services

Primary climate-related opportunity driver

Shift in consumer preferences

Primary potential financial impact

Increased revenues resulting from increased demand for products and services

Company-specific description

Avaya is a business-to-business company and our customers are setting higher standards and expectations with respect to environment, social and governance (ESG) performance, environmental sustainability, and climate action. Avaya regularly receives and responds to requests for proposal and customer questionnaires seeking information on ESG, environmental sustainability, EHS, and business ethics practices. For example, our customers ask us to respond to the EcoVadis questionnaire and to report our carbon emissions annually to CDP. In terms of our products and service offerings, our customers are looking for solutions that not only streamline their business operations and enhance collaboration, but those that are increasingly energy efficient, and reduce the total cost of ownership (i.e. hardware, facilities, and utilities) and the need for business travel.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

2820000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

In FY20, revenue for Avaya's Enterprise Cloud and Managed Services was \$282 million. In a hypothetical scenario, if Avaya was able to increase our enterprise cloud and managed services revenue by 1% because of higher demand for low-emissions products and services, it would result in \$2,820,000 of additional revenue.

Cost to realize opportunity

207000000

Strategy to realize opportunity and explanation of cost calculation

Avaya offers a robust portfolio of cloud-based contact center and unified communications, which include solutions that take collaboration beyond dedicated video conferencing rooms to desktops and mobile devices that employees use every day. In FY20, Avaya invested \$207 million in R&D, which supports the development of more innovative and efficient products and services. By migrating to the cloud, customers can lower their total cost of ownership with no infrastructure expense and minimal operating costs. This provides an advantage over our competitors because we give our customers solutions that increase productivity and save costs, while giving them the opportunity to reduce their energy and carbon footprint.

Comment

Identifier

Opp2

Where in the value chain does the opportunity occur?

Direct operations

Opportunity type

Products and services

Primary climate-related opportunity driver

Development and/or expansion of low emission goods and services

Primary potential financial impact

Increased revenues resulting from increased demand for products and services

Company-specific description

With growing awareness of climate change, increasing regulations, and more extreme weather events, the demand for lower emissions products and services is increasing. During fiscal 2020, Avaya shifted its comprehensive portfolio to Avaya OneCloud, which offers significant capabilities across contact center, unified communications and collaboration, and communications platform as a service ("CPaaS"). Cloud and Software-as-a-Service models allow organizations to move from owning, managing, and running solutions to paying only for the capabilities they need. Avaya's Cloud, Alliance Partner and Subscription Revenue (CAPS) has grown over the past three fiscal years, representing 26%, 15%, and 14% of total consolidated revenue for fiscal 2020, 2019, and 2018, respectively. Although we cannot fully correlate the increased revenue to demand for low emission products and services, the environmental benefits do enhance our cloud-based and software solutions and make them more attractive to our customers.

Time horizon

Medium-term

Likelihood

More likely than not

Magnitude of impact

Medium-low

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

2820000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

In FY20, revenue for Avaya's Enterprise Cloud and Managed Services was \$282 million. In a hypothetical scenario, if Avaya was able to increase our cloud-based revenue by 1% because of higher demand for low-emissions products and services, it would result in \$2,820,000 of additional revenue.

Cost to realize opportunity

207000000

Strategy to realize opportunity and explanation of cost calculation

Avaya aims to design and develop products that help our customers reduce their environmental impact. Our ISO 14001 certified Design for Environment (DfE) management system is evidence of our commitment to continually identify opportunities to reduce the environmental impact of our products. In FY20, Avaya invested \$207 million in R&D, which supports the development of more innovative and efficient products and services. Avaya will continue to provide low emission products and services, creating an opportunity to increase revenue as demand for these products increases.

Comment**Identifier**

Opp3

Where in the value chain does the opportunity occur?

Direct operations

Opportunity type

Resource efficiency

Primary climate-related opportunity driver

Other, please specify (Leveraging communication & collaboration solutions to maintain business travel discipline)

Primary potential financial impact

Reduced indirect (operating) costs

Company-specific description

As a digital communications solution business, we have the opportunity to avoid business travel by leveraging our own communication & collaboration solutions. From 2019-2020, we reduced our total travel costs by \$23.4 million, or 70%, by maintaining strict business travel discipline within our operations. Not only did we realize cost savings, but our travel reductions supported our Scope 3 carbon emission reduction goals.

Time horizon

Short-term

Likelihood

Virtually certain

Magnitude of impact

Medium

Are you able to provide a potential financial impact figure?

Yes, a single figure estimate

Potential financial impact figure (currency)

23400000

Potential financial impact figure – minimum (currency)

<Not Applicable>

Potential financial impact figure – maximum (currency)

<Not Applicable>

Explanation of financial impact figure

From 2019-2020, Avaya reduced our total travel costs by \$23,400,000. We adapted to the pandemic by leveraging our solutions and by maintaining strict business travel discipline within our operations.

Cost to realize opportunity

0

Strategy to realize opportunity and explanation of cost calculation

Avaya leverages our own communication & collaboration solutions to maintain business travel discipline hosting efficient and engaging meetings remotely. Because we are using our existing resources and technology, we do not view this as incurring an additional cost.

Comment

C3. Business Strategy

C3.1

(C3.1) Have climate-related risks and opportunities influenced your organization's strategy and/or financial planning?

Yes

C3.1b

(C3.1b) Does your organization intend to publish a low-carbon transition plan in the next two years?

	Intention to publish a low-carbon transition plan	Intention to include the transition plan as a scheduled resolution item at Annual General Meetings (AGMs)	Comment
Row 1	No, we do not intend to publish a low-carbon transition plan in the next two years	<Not Applicable>	

C3.2

(C3.2) Does your organization use climate-related scenario analysis to inform its strategy?

No, but we anticipate using qualitative and/or quantitative analysis in the next two years

C3.2b

(C3.2b) Why does your organization not use climate-related scenario analysis to inform its strategy?

We have been actively managing transitional risks and opportunities for several years through our programs to measure our emissions footprint and progress against our 2020 emissions reduction target. We also actively address preparedness from physical climate risks through our disaster recovery and business continuity plans.

We have not completed climate related scenario analysis as it has not been identified as a priority in our risk management process or materiality assessment. This is in part because we are not in a carbon intensive sector with substantial fixed assets where the risks are more clearly potentially material. However, with the increasing emphasis the investment community is placing on understanding climate related risk across a broader range of sectors, we anticipate completing scenario analysis as part of a climate risk assessment within the next 2 years. While we do not yet have a specific plan for conducting the scenario analysis, we anticipate that we will complete an initial review to identify potentially substantive risks of relevance to our business, and from there develop and apply a scenario analysis method for risks that appear to be of greatest potential relevance. We also anticipate aligning with emerging good practice for climate-related scenario analysis, such as the TCFD Guidance on Scenario Analysis for Non-Financial Companies.

C3.3

(C3.3) Describe where and how climate-related risks and opportunities have influenced your strategy.

	Have climate-related risks and opportunities influenced your strategy in this area?	Description of influence
Products and services	Yes	(i) Description of how strategy has been influenced by climate-related risks and the time horizon(s) it covers Growing awareness of climate change and customer demand for energy efficient and low-carbon products influences Avaya's development of product and services in the short-term time horizon. Avaya is focused on delivering best-in-class products and services that are innovative, flexible, enable enhanced collaboration and support our customers' carbon and energy reduction efforts. We are shifting away from hardware and developing more software and cloud-based solutions; coupled with savings in money, time and services, cloud architecture represents an important way Avaya can help its customers implement more sustainable business practices and support the transition to a low carbon economy. In addition, Avaya is continually looking for opportunities to reduce the environmental impact of our products in accordance with our ISO 14001 certified Design for Environment (DFE) program and R&D Environmental Policy. (ii) Case study of the most substantial strategic decision(s) influenced by climate-related risks and opportunities Avaya has made strategic decisions relating to our products and services to avoid climate-related risks and pursue climate-related opportunities. We are reducing the energy consumption of our VoIP phones, making them more energy efficient for our customers, thereby helping them achieve their energy reduction goals. We added several phones to our suite of Energy Star certified phones; we implemented energy efficient ethernet to our new IP phone products to reduce standby power consumption and we are actively moving ahead with reducing the number of supported accessory power supply units (PSUs) used with our products. The aim is to consolidate across our product portfolios to 2-3 USB-C power supply models which would support the broad range of power requirements (low, medium, and high). This will simplify logistics within Avaya, allow customers to use USB-C power over all their devices and will reduce the amount of PSU waste generated each year when new Smart Phone models arrive.
Supply chain and/or value chain	Yes	(i) Description of how strategy has been influenced by climate-related risks and the time horizon(s) it covers Avaya's customers and the public are setting higher expectations for supply chain responsibility and holding companies accountable for their suppliers. The electronics industry has faced public scrutiny for engaging in business with suppliers who violate environmental, labor, and/or ethics laws. Avaya holds itself to high environmental, social, and ethical standards, and works proactively to ensure these standards are implemented down our supply chain. Physical climate risks of extreme weather events could also impact our supply chain over the short- and medium-term time horizons. (ii) Case study of the most substantial strategic decision(s) influenced by climate-related risks and opportunities Avaya has made strategic decisions to minimize supply chain risk. Avaya joined the Responsible Business Alliance (RBA), a coalition of companies dedicated to supply chain responsibility in the electronics industry and has adopted the RBA Code of Conduct in full. Before engaging in business with a direct Tier 1 supplier, we require them to agree to adopt the RBA Code of Conduct as part of their contract. In addition to supply chain standards, Avaya considers multiple vendors and supplier geographical distribution to reduce risk and potential costs.
Investment in R&D	Yes	(i) Description of how strategy has been influenced by climate-related risks and the time horizon(s) it covers Investing in R&D is critical for Avaya in order for us to continue delivering innovative and efficient products that delight our customers and maintain our leading position in the software and services market. Over the past three fiscal years, we have invested over \$600 million in R&D. Avaya is shifting its R&D focus areas to cloud-based solutions across our portfolio, which offer both economic and environmental benefits to our customers. A significant amount of Avaya's R&D activity is conducted in countries outside of the U.S.; the productivity and success of our R&D activities could be impacted by increased legal and regulatory constraints, natural disasters or extreme weather events, and economic conditions. Strategies relating to investment in R&D cover the short-term time horizon. (ii) Case study of the most substantial strategic decision(s) influenced by climate-related risks and opportunities Avaya has made strategic decisions relating to R&D to minimize risk and take advantage of opportunities. For example, Avaya considers multiple vendors and suppliers' geographical distribution. However, the impact of climate-related opportunities on R&D is high as we shift our investments towards innovative software and services offerings, which offer inherent environmental benefits to our customers, and away from hardware-based business communications.
Operations	Yes	(i) Description of how strategy has been influenced by climate-related risks and the time horizon(s) it covers Over the last few years, Avaya has focused on consolidating its facilities and streamlining its operations in order to save costs and increase efficiencies. Streamlining our operations has also led to significant energy reductions and increased opportunity for energy efficiency projects as we move into new buildings that are more suited for the number of employees and nature of the work. Additionally, we are able to operate virtually by leveraging our own communication and collaboration solutions, which was particularly important during this last year. Utilizing our own technology to host engaging and efficient meetings reduces the need for business travel and enables a work-from-anywhere model. These operational strategies are relevant in the short-term time horizon. (ii) Case study of the most substantial strategic decision(s) influenced by climate-related risks and opportunities From 2019-2020, we reduced our total travel costs by \$23.4 million, or 70%, by maintaining strict business travel discipline within our operations. Not only did we realize cost savings, but our travel reductions supported our Scope 3 carbon emission reduction goals. The products and solutions that we create and use are inherently sustainable by reducing the need for face-to-face meetings and travel. We enabled our customers (and our employees) to provide a safe, effective way to meet, learn and work without compromising interpersonal connection.

C3.4

(C3.4) Describe where and how climate-related risks and opportunities have influenced your financial planning.

	Financial planning elements that have been influenced	Description of influence
Row 1	Revenues Direct costs Indirect costs Capital expenditures Capital allocation Assets	(i) Case study of how climate-related risk and opportunities have influenced financial planning Physical risks, such as extreme weather events or any disaster, could affect our ability and the ability of our contract manufacturers and outsourced service providers to operate and thus negatively impact our financial condition. To plan for and mitigate any financial losses or damages that may occur, Avaya evaluates and manages its business interruption insurance annually. Avaya conducts annual reviews with our sourcing team/supply chain to maintain what is considered appropriate levels of coverage at the time of policy renewals, and may be adjusted as needs or conditions fluctuate. The exposure data collection process continues to evolve as we continually seek quality data to maintain comprehensive coverage levels. (ii) Specify time horizon This covers short- and medium- term time horizons

C3.4a

(C3.4a) Provide any additional information on how climate-related risks and opportunities have influenced your strategy and financial planning (optional).

-

C4. Targets and performance

C4.1

(C4.1) Did you have an emissions target that was active in the reporting year?

Absolute target

C4.1a

(C4.1a) Provide details of your absolute emissions target(s) and progress made against those targets.

Target reference number

Abs 1

Year target was set

2015

Target coverage

Company-wide

Scope(s) (or Scope 3 category)

Scope 1+2 (location-based)

Base year

2014

Covered emissions in base year (metric tons CO2e)

105570

Covered emissions in base year as % of total base year emissions in selected Scope(s) (or Scope 3 category)

98

Target year

2020

Targeted reduction from base year (%)

15

Covered emissions in target year (metric tons CO2e) [auto-calculated]

89734.5

Covered emissions in reporting year (metric tons CO2e)

27981

% of target achieved [auto-calculated]

489.968741119636

Target status in reporting year

Achieved

Is this a science-based target?

Yes, we consider this a science-based target, but it has not been approved by the Science-Based Targets initiative

Target ambition

2°C aligned

Please explain (including target coverage)

Avaya adopted the "3% Solution" target developed by the WWF and CDP, targeting a 3% absolute reduction in Scope 1 and Scope 2 emissions each year for a total 15% reduction by 2020. Fugitive emissions and sites smaller than 400 sq. ft. are excluded from our Scope 1 and Scope 2 emissions and target because they are negligible, only accounting for 2% of these emissions. As such, our target covers 98% of our total, gross global Scope 1 and Scope 2 emissions.

Target reference number

Abs 2

Year target was set

2015

Target coverage

Company-wide

Scope(s) (or Scope 3 category)

Other, please specify (Scope 3 (All Categories))

Base year

2014

Covered emissions in base year (metric tons CO2e)

839264

Covered emissions in base year as % of total base year emissions in selected Scope(s) (or Scope 3 category)

100

Target year

2020

Targeted reduction from base year (%)

0.05

Covered emissions in target year (metric tons CO2e) [auto-calculated]

838844.368

Covered emissions in reporting year (metric tons CO2e)

811935

% of target achieved [auto-calculated]

6512.61104968162

Target status in reporting year

Achieved

Is this a science-based target?

No, but we are reporting another target that is science-based

Target ambition

<Not Applicable>

Please explain (including target coverage)

Avaya set a target to achieve a year-over-year absolute reduction in its total Scope 3 emissions, or a minimum of 0.01% per year.

C4.2

(C4.2) Did you have any other climate-related targets that were active in the reporting year?

No other climate-related targets

C4.3

(C4.3) Did you have emissions reduction initiatives that were active within the reporting year? Note that this can include those in the planning and/or implementation phases.

Yes

C4.3a

(C4.3a) Identify the total number of initiatives at each stage of development, and for those in the implementation stages, the estimated CO2e savings.

	Number of initiatives	Total estimated annual CO2e savings in metric tonnes CO2e (only for rows marked *)
Under investigation		
To be implemented*	6	141
Implementation commenced*		
Implemented*	7	5055
Not to be implemented		

C4.3b

(C4.3b) Provide details on the initiatives implemented in the reporting year in the table below.

Initiative category & Initiative type

Energy efficiency in buildings	Lighting
--------------------------------	----------

Estimated annual CO2e savings (metric tonnes CO2e)

364

Scope(s)

Scope 2 (location-based)
Scope 2 (market-based)

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

70671

Investment required (unit currency – as specified in C0.4)

82949

Payback period

1-3 years

Estimated lifetime of the initiative

3-5 years

Comment

Avaya installed LED lighting in six of its facilities in India.

Initiative category & Initiative type

Company policy or behavioral change	Other, please specify (Business Travel Policy)
-------------------------------------	--

Estimated annual CO2e savings (metric tonnes CO2e)

4691

Scope(s)

Scope 3

Voluntary/Mandatory

Voluntary

Annual monetary savings (unit currency – as specified in C0.4)

23400000

Investment required (unit currency – as specified in C0.4)

0

Payback period

<1 year

Estimated lifetime of the initiative

>30 years

Comment

Avaya maintains a strict policy to leverage our communication & collaboration solutions to maintain business travel discipline and avoid unnecessary avoid business travel.

C4.3c

(C4.3c) What methods do you use to drive investment in emissions reduction activities?

Method	Comment
Compliance with regulatory requirements/standards	As regulations expand around the world, they provide an effective driver to internal investments and decisions regarding emission reductions and efficiency measures.
Financial optimization calculations	Although they require an initial investment, our energy efficiency initiatives realize cost savings in the long-run. Our strict travel policy does not require investment to implement, but generates cost savings and carbon emission reductions by using our own technology to host engaging and efficient remote meetings.

C4.5

(C4.5) Do you classify any of your existing goods and/or services as low-carbon products or do they enable a third party to avoid GHG emissions?

Yes

C4.5a

(C4.5a) Provide details of your products and/or services that you classify as low-carbon products or that enable a third party to avoid GHG emissions.

Level of aggregation

Company-wide

Description of product/Group of products

As a global leader in delivering superior communications experiences, Avaya provides the most complete portfolio of software and services for multi-touch contact center and unified communications offered on premises, in the cloud, or a hybrid. Avaya's software and services reduces the need for hardware, increases efficiency, and lowers the total cost of ownership, which in turn avoids carbon emissions. In addition, Avaya's collaboration technology, such as Avaya Spaces, can be leveraged to reduce travel emissions by migrating meetings from the physical to the digital realm. Both Avaya and its customers harness our solutions in order to avoid emissions and reduce our environmental impact.

Are these low-carbon product(s) or do they enable avoided emissions?

Avoided emissions

Taxonomy, project or methodology used to classify product(s) as low-carbon or to calculate avoided emissions

Evaluating the carbon-reducing impacts of ICT

% revenue from low carbon product(s) in the reporting year

88

% of total portfolio value

<Not Applicable>

Asset classes/ product types

<Not Applicable>

Comment

Software and services accounted for 88% of FY20 GAAP revenue, which Avaya considers to enable avoided emissions since our software and services reduce the need for hardware, business travel, and physical infrastructure.

Level of aggregation

Group of products

Description of product/Group of products

As part of our strategic business plan, Avaya has invested in R&D to develop new and improved technologies that reduce electricity consumption, as well as server virtualization that saves electricity and physical space. Avaya is focused on designing increasingly energy efficient products through its Design for Environment (DfE) program; currently our J179, J169 and J129 VoIP phones are ENERGY STAR certified products listed on the ENERGY STAR website. These products reduce energy consumption, increase efficiency, and avoid carbon emissions.

Are these low-carbon product(s) or do they enable avoided emissions?

Avoided emissions

Taxonomy, project or methodology used to classify product(s) as low-carbon or to calculate avoided emissions

Evaluating the carbon-reducing impacts of ICT

% revenue from low carbon product(s) in the reporting year

% of total portfolio value

<Not Applicable>

Asset classes/ product types

<Not Applicable>

Comment

C5. Emissions methodology

C5.1

(C5.1) Provide your base year and base year emissions (Scopes 1 and 2).

Scope 1

Base year start

January 1 2014

Base year end

December 31 2014

Base year emissions (metric tons CO2e)

21818

Comment

Scope 2 (location-based)

Base year start

January 1 2014

Base year end

December 31 2014

Base year emissions (metric tons CO2e)

83752

Comment

Scope 2 (market-based)

Base year start

Base year end

Base year emissions (metric tons CO2e)

Comment

C5.2

(C5.2) Select the name of the standard, protocol, or methodology you have used to collect activity data and calculate emissions.

IEA CO2 Emissions from Fuel Combustion

IPCC Guidelines for National Greenhouse Gas Inventories, 2006

The Greenhouse Gas Protocol: A Corporate Accounting and Reporting Standard (Revised Edition)

US EPA Emissions & Generation Resource Integrated Database (eGRID)

C6. Emissions data

C6.1

(C6.1) What were your organization's gross global Scope 1 emissions in metric tons CO2e?

Reporting year

Gross global Scope 1 emissions (metric tons CO2e)

4123

Start date

<Not Applicable>

End date

<Not Applicable>

Comment

C6.2

(C6.2) Describe your organization's approach to reporting Scope 2 emissions.

Row 1

Scope 2, location-based

We are reporting a Scope 2, location-based figure

Scope 2, market-based

We are reporting a Scope 2, market-based figure

Comment

C6.3

(C6.3) What were your organization's gross global Scope 2 emissions in metric tons CO2e?

Reporting year

Scope 2, location-based

23858

Scope 2, market-based (if applicable)

24913

Start date

<Not Applicable>

End date

<Not Applicable>

Comment

C6.4

(C6.4) Are there any sources (e.g. facilities, specific GHGs, activities, geographies, etc.) of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure?

Yes

C6.4a

(C6.4a) Provide details of the sources of Scope 1 and Scope 2 emissions that are within your selected reporting boundary which are not included in your disclosure.

Source

Fugitive emissions

Relevance of Scope 1 emissions from this source

No emissions excluded

Relevance of location-based Scope 2 emissions from this source

Emissions are relevant and calculated, but not disclosed

Relevance of market-based Scope 2 emissions from this source (if applicable)

Emissions are relevant and calculated, but not disclosed

Explain why this source is excluded

Fugitive emissions were calculated and estimated to be approximately 2% of our Scope 2 emissions. Because of their minimal impact on our Scope 2 footprint, they are not included in our disclosure.

Source

Facilities smaller than 400 sq. ft.

Relevance of Scope 1 emissions from this source

Emissions are not evaluated

Relevance of location-based Scope 2 emissions from this source

Emissions are not evaluated

Relevance of market-based Scope 2 emissions from this source (if applicable)

Emissions are not evaluated

Explain why this source is excluded

Avaya does not include facilities less than 400 square feet in its Scope 1 or Scope 2 emissions. These sites comprise approximately 0.2% of our real estate footprint, so their impact on our carbon footprint is negligible.

C6.5

(C6.5) Account for your organization's gross global Scope 3 emissions, disclosing and explaining any exclusions.

Purchased goods and services

Evaluation status

Relevant, calculated

Metric tonnes CO2e

106883

Emissions calculation methodology

Environmentally extended Input-output (IO) analysis is a methodology used in environmental accounting which reflects the link between economic consumption activities and environmental impact. Avaya worked with an external consultant to analyze 2017 spend data for purchased goods and services, capital goods, and upstream leased assets and categorize these activities into their respective IO spend categories applying emission factors developed by the Green Design Institute, Carnegie Mellon University (2002 US Benchmark Version of the Economic Input-Output Life Cycle Assessment (EIO-LCA) Model). <http://www.eiolca.net/cgi-bin/dft/use.pl> (last accessed March 18th, 2015.) Because there were no significant changes in the business, the metric tons CO2e for purchased goods and services calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Used internal spend data; no external data obtained from suppliers or value chain partners.

Capital goods

Evaluation status

Relevant, calculated

Metric tonnes CO2e

164128

Emissions calculation methodology

Environmentally extended Input-output (IO) analysis is a methodology used in environmental accounting which reflects the link between economic consumption activities and environmental impact. Avaya worked with an external consultant to analyze 2017 spend data for purchased goods and services, capital goods, and upstream leased assets and categorize these activities into their respective IO spend categories applying emission factors developed by the Green Design Institute, Carnegie Mellon University (2002 US Benchmark Version of the Economic Input-Output Life Cycle Assessment (EIO-LCA) Model). <http://www.eiolca.net/cgi-bin/dft/use.pl> (last accessed March 18th, 2015.) Because there were no significant changes in the business, the metric tons CO2e for capital goods calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Used internal spend data; no external data obtained from suppliers or value chain partners.

Fuel-and-energy-related activities (not included in Scope 1 or 2)

Evaluation status

Relevant, calculated

Metric tonnes CO2e

13168

Emissions calculation methodology

Upstream emissions associated with fuel and energy consumed by Avaya-operated facilities and vehicles include emissions associated with fuel extraction and delivery, and with the generation of energy that is lost during the distribution of energy over physical energy infrastructure. Emissions were calculated using emissions factors published by the UK Department of Environment, Food, and Rural Affairs. Global warming potentials were sourced from the IPCC's 5th Assessment Report. Because there were no significant changes in the business, the metric tons CO2e for fuel- and energy-related activities calculated in 2018 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

Used fuel and energy data from utility bills and third-party logistics partners.

Upstream transportation and distribution

Evaluation status

Relevant, calculated

Metric tonnes CO2e

10534

Emissions calculation methodology

Upstream emissions associated with transportation and distribution of products and product inputs were calculated using records provided by third party logistics partners. The distance and weight of shipments were multiplied by emissions factors sourced from the EPA. Global warming potentials were sourced from the IPCC's 5th Assessment Report. Because there were no significant changes in the business, the metric tons CO2e for upstream transportation and distribution calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

Used data provided by third-party logistics partners.

Waste generated in operations

Evaluation status

Relevant, calculated

Metric tonnes CO2e

605

Emissions calculation methodology

Emissions factors for the transportation of waste generated at Avaya facilities to waste processing plants were derived from EPA WARM factors, and only include emissions associated with transportation of waste. Global warming potentials were sourced from the IPCC's 5th Assessment Report. Because there were no significant changes in the business, the metric tons CO2e for waste generated in operations calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

Used waste data from utility bills.

Business travel

Evaluation status

Relevant, calculated

Metric tonnes CO2e

1654

Emissions calculation methodology

Business Travel includes short, medium and long-haul flights. Avaya receives detailed data, including departure and arrival locations, total miles and frequency of trips from its third-party travel partner. Avaya applies DEFRA (2020) emission factors and calculates the associated emissions from business travel using its energy and carbon software management tool. Also included in this footprint are emissions from rental cars; the total CO2 value is provided by our travel vendor.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

100

Please explain

Used data provided by third-party travel partner.

Employee commuting

Evaluation status

Relevant, calculated

Metric tonnes CO2e

16265

Emissions calculation methodology

Emissions were calculated applying average commuting mode, distance and speed, on a per-country basis, to the number of employees working at Avaya facilities in 2017. This was then multiplied by the appropriate emission factors, based on the mode of transportation, which were sourced from the EPA Emissions Factor Hub. Global warming potentials were sourced from the IPCC's 5th Assessment Report. Because there were no significant changes in the business, the metric tons CO2e for employee commuting calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Utilized internal data on headcount and office locations; no external data obtained from suppliers or value chain partners.

Upstream leased assets

Evaluation status

Relevant, calculated

Metric tonnes CO2e

25943

Emissions calculation methodology

Environmentally extended Input-output (IO) analysis is a methodology used in environmental accounting which reflects the link between economic consumption activities and environmental impact. Avaya worked with an external consultant to analyze 2017 spend data for purchased goods and services, capital goods, and upstream leased assets and categorize these activities into their respective IO spend categories applying emission factors developed by the Green Design Institute, Carnegie Mellon University (2002 US Benchmark Version of the Economic Input-Output Life Cycle Assessment (EIO-LCA) Model). <http://www.eiolca.net/cgi-bin/dft/use.pl> last accessed March 18th, 2015.) Because there were no significant changes in the business, the metric tons CO2e for upstream leased assets calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Used internal spend data; no external data obtained from suppliers or value chain partners.

Downstream transportation and distribution

Evaluation status

Relevant, calculated

Metric tonnes CO2e

26299

Emissions calculation methodology

Downstream emissions associated with transportation and distribution of products and product inputs were calculated using records provided by 3rd party logistics partners. The distance and weight of shipments were multiplied by emissions factors sourced from the EPA. Global warming potentials were sourced from the IPCC's 5th Assessment Report. Because there were no significant changes in the business, the metric tons CO2e for downstream transportation and distribution calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Used data from third-party logistics partners.

Processing of sold products

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Avaya determined this category to represent less than 0.1% of Scope 3 emissions.

Use of sold products

Evaluation status

Relevant, calculated

Metric tonnes CO2e

446388

Emissions calculation methodology

Avaya identified the total number of units sold for each of the product types sold by the company. These figures were then multiplied by assumed annual energy consumption and an average emissions factor for the United States, to identify estimated emissions associated with use of products. The emissions factor was sourced from the International Energy Agency, and global warming potentials were sourced from the IPCC's 5th Assessment Report. Because there were no significant changes in the business, the metric tons CO2e for use of sold products calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Utilized internal product sales data; no external data obtained from suppliers or value chain partners.

End of life treatment of sold products

Evaluation status

Relevant, calculated

Metric tonnes CO2e

68

Emissions calculation methodology

End of life fate was determined by product sales and country regulations. Electronic waste is regulated in many countries and assumed to be recycled in such markets. End of life emission factors were derived from emissions factors published by the Department of Environment, Food, and Rural Affairs. Because there were no significant changes in the business, the metric tons CO2e for purchased goods and services calculated in 2017 was used as an estimate.

Percentage of emissions calculated using data obtained from suppliers or value chain partners

0

Please explain

Utilized internal product sales data; no external data obtained from suppliers or value chain partners.

Downstream leased assets

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

Avaya does not have downstream leased assets.

Franchises

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

This category is not applicable to Avaya because it does not have any franchises.

Investments

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

According to the GHG Protocol, this category is designed primarily for private and public financial institutions. Therefore, this category is not applicable to Avaya.

Other (upstream)

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

No other upstream categories were determined to be relevant to Avaya in our Scope 3 analysis.

Other (downstream)

Evaluation status

Not relevant, explanation provided

Metric tonnes CO2e

<Not Applicable>

Emissions calculation methodology

<Not Applicable>

Percentage of emissions calculated using data obtained from suppliers or value chain partners

<Not Applicable>

Please explain

No other upstream categories were determined to be relevant to Avaya in our Scope 3 analysis.

C6.7

(C6.7) Are carbon dioxide emissions from biogenic carbon relevant to your organization?

No

C6.10

(C6.10) Describe your gross global combined Scope 1 and 2 emissions for the reporting year in metric tons CO2e per unit currency total revenue and provide any additional intensity metrics that are appropriate to your business operations.

Intensity figure

3.4

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

27981

Metric denominator

full time equivalent (FTE) employee

Metric denominator: Unit total

8266

Scope 2 figure used

Location-based

% change from previous year

27

Direction of change

Decreased

Reason for change

Note: metric denominator unit is number of FTE employees in FY20. Our intensity figure decreased because the reduction in our Scope 1 and Scope 2 (location-based) emissions exceeded the change in FTE employees from 2019 to 2020. Avaya's Scope 1 and Scope 2 (location-based) emissions decreased by 24%, which was primarily due to reductions in energy use in Avaya facilities and fuel usage of Avaya fleet, which were impacted by the transition to remote work during COVID-19. Our FTE employees increased slightly by 2%.

Intensity figure

9.7

Metric numerator (Gross global combined Scope 1 and 2 emissions, metric tons CO2e)

27981

Metric denominator

unit total revenue

Metric denominator: Unit total

2873

Scope 2 figure used

Location-based

% change from previous year

23

Direction of change

Decreased

Reason for change

Note: metric denominator unit is million USD in revenue for FY20. Our intensity figure decreased because the reduction in our Scope 1 and Scope 2 (location-based) emissions exceeded the change in GAAP revenue from 2019 to 2020. Avaya's Scope 1 and Scope 2 (location-based) emissions decreased by 24%, which was primarily due to reductions in energy use in Avaya facilities and fuel usage of Avaya fleet, which were impacted by the transition to remote work during COVID-19. Our FY20 revenue decreased by less than 1% compared to FY19.

C7. Emissions breakdowns

C7.1

(C7.1) Does your organization break down its Scope 1 emissions by greenhouse gas type?

No

C7.2

(C7.2) Break down your total gross global Scope 1 emissions by country/region.

Country/Region	Scope 1 emissions (metric tons CO2e)
Austria	48
Belgium	91
Canada	33
Croatia	13
Czechia	15
France	144
Germany	2274
Hungary	61
India	67
Ireland	409
Italy	102
Netherlands	146
Poland	42
South Africa	52
Spain	80
Switzerland	50
United Kingdom of Great Britain and Northern Ireland	297
United States of America	199

C7.3

(C7.3) Indicate which gross global Scope 1 emissions breakdowns you are able to provide.

- By facility
- By activity

C7.3b

(C7.3b) Break down your total gross global Scope 1 emissions by business facility.

Facility	Scope 1 emissions (metric tons CO2e)	Latitude	Longitude
Pune-Tower III	9	18.512913	73.926437
Pune-Tower XI	54	18.516477	73.927599
Hyderabad-Vega	4	17.435542	78.386032
Galway	161	53.285348	-9.025049
Guildford	5	51.246985	-0.59049
Columbia	13	39.168141	-76.844421
Other, please specify: Corporate emissions from Avaya fleet (multiple facilities)	3877		

C7.3c

(C7.3c) Break down your total gross global Scope 1 emissions by business activity.

Activity	Scope 1 emissions (metric tons CO2e)
Stationary diesel	228
Stationary natural gas	18
Avaya fleet	3877

C7.5

(C7.5) Break down your total gross global Scope 2 emissions by country/region.

Country/Region	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)	Purchased and consumed electricity, heat, steam or cooling (MWh)	Purchased and consumed low-carbon electricity, heat, steam or cooling accounted for in Scope 2 market-based approach (MWh)
Argentina	116	100	309	
Australia	511	511	676	
Austria	3	3	20	
Bahrain	4	13	27	
Belgium	34	34	169	
Brazil	43	43	433	
Canada	284	283	1826	
Chile	11	10	29	
China	553	553	899	
Colombia	31	31	187	
Croatia	5	5	30	
Czechia	56	57	125	
Denmark	3	10	19	
France	6	20	83	
Germany	1102	1658	2841	
China, Hong Kong Special Administrative Region	82	82	111	
Hungary	190	210	735	
India	6379	6362	8555	
Indonesia	34	34	51	
Ireland	998	1512	3064	
Israel	688	688	1235	
Japan	294	294	561	
Kenya	2	2	12	
Luxembourg	6	15	36	
Malaysia	54	54	93	
Mexico	82	82	179	
Netherlands	100	130	264	
New Zealand	5	5	41	
Norway	1	4	12	
Peru	6	6	29	
Philippines	74	74	121	
Poland	65	74	105	
Russian Federation	87	87	262	
Saudi Arabia	83	83	179	
Singapore	443	443	1140	
South Africa	17	17	22	
Republic of Korea	168	168	352	
Spain	41	54	162	
Sweden	2	4	54	
Switzerland	15	13	260	
Taiwan, Greater China	33	33	67	
Thailand	34	34	78	
Turkey	28	28	67	
United Arab Emirates	202	202	433	
United Kingdom of Great Britain and Northern Ireland	161	245	708	
United States of America	10618	10378	26466	
Italy	103	164	365	

C7.6

(C7.6) Indicate which gross global Scope 2 emissions breakdowns you are able to provide.

- By facility
- By activity

C7.6b

(C7.6b) Break down your total gross global Scope 2 emissions by business facility.

Facility	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Carrollton Data Center	437	519
Frankfurt 1 & 2 Data Center	355	556
Lebanon Data Center	1574	1925
Singapore Data Center	153	153
Causeway Bay	82	82
Singapore	290	290
North Ryde	393	393
Shanghai	86	86
Beijing - Oriental Plaza	201	201
Dalian	180	180
Zhongshan	79	79
Bangalore - AMR Tech Park	131	131
Pune - Tower III	639	639
Pune - Tower XI	4616	4616
Hyderabad Vega	518	518
Gurgaon - MG Road	106	106
Osaka	5	5
Tokyo	289	289
Buenos Aires	116	100
Sao Paulo	43	43
Issy Les Moulineaux	2	2
Dusseldorf	117	183
Frankfurt - Theodor Heuss Allee	319	498
Hamburg - Sachenstrasse	46	72
Leipzig	34	54
Munich	75	118
Stuttgart	76	118
Budapest	190	210
Galway	967	1467
Holon	688	688
Ancona - Radvision	46	77
Sesto San Giovanni - Viale Edison	18	30
Madrid	34	46
Guildford	148	227
Mexico City	82	82
Columbia	316	386
Thornton	3316	2954
Highlands Ranch 8740	916	854
Highlands Ranch 8744	2434	2168
Santa Clara	53	47
Estimated sites (multiple facilities)	3688	3723

C7.6c

(C7.6c) Break down your total gross global Scope 2 emissions by business activity.

Activity	Scope 2, location-based (metric tons CO2e)	Scope 2, market-based (metric tons CO2e)
Avaya facilities (purchased electricity)	17650	18038
Avaya facilities (estimated electricity)	3279	3314
Avaya facilities (estimated heating)	409	409
Data centers (purchased electricity)	2520	3152

C7.9

(C7.9) How do your gross global emissions (Scope 1 and 2 combined) for the reporting year compare to those of the previous reporting year?

Decreased

C7.9a

(C7.9a) Identify the reasons for any change in your gross global emissions (Scope 1 and 2 combined), and for each of them specify how your emissions compare to the previous year.

	Change in emissions (metric tons CO2e)	Direction of change	Emissions value (percentage)	Please explain calculation
Change in renewable energy consumption		<Not Applicable >		
Other emissions reduction activities		<Not Applicable >		
Divestment		<Not Applicable >		
Acquisitions		<Not Applicable >		
Mergers		<Not Applicable >		
Change in output		<Not Applicable >		
Change in methodology		<Not Applicable >		
Change in boundary		<Not Applicable >		
Change in physical operating conditions	2576	Decreased	7	The following facility closures in 2020 lead to a reduction of 2,576 mtCO2e in Scope 2 location-based emissions: Paris (9 mtCO2e), Dietzenbach (210 mtCO2e), Coppell (2,148 mtCO2e), and Santa Clara (209 mtCO2e). The formula for the calculation is: (Change in Scope 1 & 2 Emissions attributed to change in physical operating conditions/Previous year Scope 1 & 2 Emissions) x 100. Therefore, 2,576 mtCO2e was divided by 36,756 mtCO2e, the 2019 gross Scope 1 and 2 emissions, and then multiplied by 100 to calculate the 7% total reduction from change in physical operating conditions.
Unidentified		<Not Applicable >		
Other		<Not Applicable >		

C7.9b

(C7.9b) Are your emissions performance calculations in C7.9 and C7.9a based on a location-based Scope 2 emissions figure or a market-based Scope 2 emissions figure?

Location-based

C8. Energy

C8.1

(C8.1) What percentage of your total operational spend in the reporting year was on energy?

More than 0% but less than or equal to 5%

C8.2

(C8.2) Select which energy-related activities your organization has undertaken.

	Indicate whether your organization undertook this energy-related activity in the reporting year
Consumption of fuel (excluding feedstocks)	Yes
Consumption of purchased or acquired electricity	Yes
Consumption of purchased or acquired heat	No
Consumption of purchased or acquired steam	No
Consumption of purchased or acquired cooling	No
Generation of electricity, heat, steam, or cooling	No

C8.2a

(C8.2a) Report your organization's energy consumption totals (excluding feedstocks) in MWh.

	Heating value	MWh from renewable sources	MWh from non-renewable sources	Total (renewable and non-renewable) MWh
Consumption of fuel (excluding feedstock)	Unable to confirm heating value	0	19111	19111
Consumption of purchased or acquired electricity	<Not Applicable>	5081	46379	51460
Consumption of purchased or acquired heat	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of purchased or acquired steam	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of purchased or acquired cooling	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Consumption of self-generated non-fuel renewable energy	<Not Applicable>	<Not Applicable>	<Not Applicable>	<Not Applicable>
Total energy consumption	<Not Applicable>	5081	65490	70571

C8.2b

(C8.2b) Select the applications of your organization's consumption of fuel.

	Indicate whether your organization undertakes this fuel application
Consumption of fuel for the generation of electricity	Yes
Consumption of fuel for the generation of heat	Yes
Consumption of fuel for the generation of steam	No
Consumption of fuel for the generation of cooling	No
Consumption of fuel for co-generation or tri-generation	No

C8.2c

(C8.2c) State how much fuel in MWh your organization has consumed (excluding feedstocks) by fuel type.

Fuels (excluding feedstocks)

Diesel

Heating value

Unable to confirm heating value

Total fuel MWh consumed by the organization

851

MWh fuel consumed for self-generation of electricity

851

MWh fuel consumed for self-generation of heat

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

0.2683

Unit

metric tons CO2e per MWh

Emissions factor source

IPCC 2006 Guidelines for National Greenhouse Gas Inventories

Comment

Fuels (excluding feedstocks)

Natural Gas

Heating value

Unable to confirm heating value

Total fuel MWh consumed by the organization

2118

MWh fuel consumed for self-generation of electricity

2030

MWh fuel consumed for self-generation of heat

88

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

0.20251

Unit

metric tons CO2e per MWh

Emissions factor source

IPCC 2006 Guidelines for National Greenhouse Gas Inventories

Comment

Fuels (excluding feedstocks)

Motor Gasoline

Heating value

Unable to confirm heating value

Total fuel MWh consumed by the organization

16142

MWh fuel consumed for self-generation of electricity

MWh fuel consumed for self-generation of heat

16142

MWh fuel consumed for self-generation of steam

<Not Applicable>

MWh fuel consumed for self-generation of cooling

<Not Applicable>

MWh fuel consumed for self-cogeneration or self-trigeneration

<Not Applicable>

Emission factor

8.78

Unit

kg CO2 per gallon

Emissions factor source

USEPA

Comment

C8.2e

(C8.2e) Provide details on the electricity, heat, steam, and/or cooling amounts that were accounted for at a zero emission factor in the market-based Scope 2 figure reported in C6.3.

Sourcing method

None (no purchases of low-carbon electricity, heat, steam or cooling)

Low-carbon technology type

<Not Applicable>

Country/area of consumption of low-carbon electricity, heat, steam or cooling

<Not Applicable>

MWh consumed accounted for at a zero emission factor

<Not Applicable>

Comment

C9. Additional metrics

C9.1

(C9.1) Provide any additional climate-related metrics relevant to your business.

C10. Verification

C10.1

(C10.1) Indicate the verification/assurance status that applies to your reported emissions.

	Verification/assurance status
Scope 1	No third-party verification or assurance
Scope 2 (location-based or market-based)	No third-party verification or assurance
Scope 3	No third-party verification or assurance

C10.2

(C10.2) Do you verify any climate-related information reported in your CDP disclosure other than the emissions figures reported in C6.1, C6.3, and C6.5?

No, but we are actively considering verifying within the next two years

C11. Carbon pricing

C11.1

(C11.1) Are any of your operations or activities regulated by a carbon pricing system (i.e. ETS, Cap & Trade or Carbon Tax)?

No, but we anticipate being regulated in the next three years

C11.1d

(C11.1d) What is your strategy for complying with the systems you are regulated by or anticipate being regulated by?

Avaya does business in approximately 190 countries around the world, so we anticipate being regulated by a carbon pricing system in the next three years. Avaya's Law Team monitors, reviews, and provides legal advice on current and emerging laws and regulations that are applicable to our business. In addition, the Director ESG has engaged consultants to monitor relevant ESG laws and regulations. If Avaya must comply with a carbon pricing system in the next three years, Avaya's Director of ESG will work with the Law Team to ensure compliance and inform relevant business divisions, including finance and operations, about the regulatory requirements.

C11.2

(C11.2) Has your organization originated or purchased any project-based carbon credits within the reporting period?

No

C11.3

(C11.3) Does your organization use an internal price on carbon?

No, and we do not currently anticipate doing so in the next two years

C12. Engagement

C12.1

(C12.1) Do you engage with your value chain on climate-related issues?

Yes, our suppliers

Yes, our customers

Yes, other partners in the value chain

C12.1a

(C12.1a) Provide details of your climate-related supplier engagement strategy.

Type of engagement

Compliance & onboarding

Details of engagement

Included climate change in supplier selection / management mechanism
Code of conduct featuring climate change KPIs

% of suppliers by number

96

% total procurement spend (direct and indirect)

96

% of supplier-related Scope 3 emissions as reported in C6.5

33

Rationale for the coverage of your engagement

As a member of the Responsible Business Alliance (RBA), Avaya adopted the RBA Code of Conduct, which includes requirements related to air emissions, energy consumption, greenhouse gas emissions, water management, and solid waste. Avaya requires its direct Tier 1 suppliers to adhere to the RBA Code of Conduct by including it in our contracts. Avaya's direct Tier 1 suppliers account for approximately 96% of total suppliers and total procurement spend in FY20.

Impact of engagement, including measures of success

By requiring our direct Tier 1 suppliers to adhere to the RBA Code of Conduct, Avaya is promoting social, ethical, and environmental responsibility in our supply chain and reducing our supply chain risk. Avaya reserves the right to audit our suppliers to ensure compliance with the Code. Measures of success include: an increased number of suppliers adopting the RBA Code of Conduct; an increased number of suppliers passing audits; and reduced number of findings resulting from supplier audits.

Comment

Type of engagement

Information collection (understanding supplier behavior)

Details of engagement

Collect climate change and carbon information at least annually from suppliers

% of suppliers by number

8

% total procurement spend (direct and indirect)

53

% of supplier-related Scope 3 emissions as reported in C6.5

18

Rationale for the coverage of your engagement

As a member of the Responsible Business Alliance (RBA), Avaya can access an on-line tool to request our suppliers complete an annual Self-Assessment Questionnaire (SAQ), which includes questions regarding corporate environmental policy, procedures, and management systems. In addition, Avaya can access annual supplier audits which are performed by a third party to assess the suppliers' compliance with the RBA Code of Conduct requirements, including include measuring energy consumption and greenhouse gas emissions, waste minimization, water management, air emission reduction, and labor and ethics. Approximately 8% of our total suppliers are in the RBA online tool; these suppliers account for 53% of our FY20 total procurement spend.

Impact of engagement, including measures of success

Avaya has access to supplier audits, findings, and corrective actions on the RBA online platform. These assessments are performed by a third party to ensure compliance with the code. Measures of success include: improvements in supplier audit scores over time; reduced number of findings and increased number of corrective actions implemented; and increased number of suppliers completing the audits and SAQs.

Comment

C12.1b

(C12.1b) Give details of your climate-related engagement strategy with your customers.

Type of engagement

Education/information sharing

Details of engagement

Share information about your products and relevant certification schemes (i.e. Energy STAR)

% of customers by number

100

% of customer - related Scope 3 emissions as reported in C6.5

58

Portfolio coverage (total or outstanding)

<Not Applicable>

Please explain the rationale for selecting this group of customers and scope of engagement

Avaya shares information about the ENERGY STAR certification of our products (i.e. Avaya J129/J139/J169/J179 IP phones) publicly on our website and in our annual Corporate Responsibility Report. We share this information publicly because it is pertinent information for all our customers. In addition, Avaya responds to customer requests throughout the year and shares information on our environmental performance, energy rating of our products, corporate responsibility initiatives, and carbon emissions data.

Impact of engagement, including measures of success

Avaya improves its relationship with its customers by being transparent and sharing information on our environmental initiatives both publicly and through specific customer inquiries and questionnaires. Customer satisfaction with our questionnaire responses and success on RFPS are important measures of our success.

Type of engagement

Education/information sharing

Details of engagement

Run an engagement campaign to education customers about your climate change performance and strategy

% of customers by number

100

% of customer - related Scope 3 emissions as reported in C6.5

58

Portfolio coverage (total or outstanding)

<Not Applicable>

Please explain the rationale for selecting this group of customers and scope of engagement

As a member of the climate advocacy group, We Are Still In, Avaya participated in the We Are Taking Action Campaign. As part of the campaign, Avaya submitted a Climate Action Contribution on their website to share information about our current goals and strategy to reduce our carbon emissions, and updates this information annually. This information is made available to our customers on a public platform to raise awareness, stand firm in our commitments, and foster opportunities for collaboration. Additionally, Avaya joined as a signatory to the "America Is All In" declaration in 2020 to continue our commitment.

Impact of engagement, including measures of success

Avaya's participating in the We Are Taking Action Campaign helped encourage others to step up and join the fight against climate change. A measure of success is the total number of Climate Action Contributions submitted as part of the campaign. There are over 1,000 total contributions to date, which included businesses, investors, cities, states, counties, cultural and educational institutions, and tribes.

C12.1d

(C12.1d) Give details of your climate-related engagement strategy with other partners in the value chain.

Avaya's stock trades publicly on the NYSE under the symbol AVYA. The company also has high yield debt, convertible securities, and warrants that trade publicly. As such, the Board and Executive Leadership team at the company are committed to providing those investors with access to duly disclosed information and perspective that is relevant for investors as they make decisions to buy or sell Avaya's equity and debt securities. This is achieved through the company's investor relations department. Avaya conducts proactive outreach to our investor community regularly throughout the year. In addition, ahead of our stockholder meeting, we conduct outreach focused on the top 25 stockholders, those who own 70-75% of the outstanding shares. Since emerging from bankruptcy in 2017, we have elevated and expanded our investor outreach program which now includes ESG-related discussions, including but not limited to climate change. In FY 2020, we participated in upwards of 800 investor meetings, including regular quarterly dialogue with our top 30 stockholders.

Avaya engages with our employees around sustainability throughout the year. For example, Avaya organized various activities for employees to celebrate Earth Day and awarded prizes to selected winners. Additionally, Avaya sent employees educational articles about environmental issues, such as pollution, restoration, and managing our carbon footprint. Avaya hosted our annual Month of Giving, a spirited campaign that brings together Avaya employees, suppliers, and partners to support nonprofit organizations around the globe. Many of the activities that employees lead and organize are environmental-focused, including beach cleanups, planting trees, and volunteering with environmental organizations.

C12.3

(C12.3) Do you engage in activities that could either directly or indirectly influence public policy on climate-related issues through any of the following?

Trade associations

Other

C12.3b

(C12.3b) Are you on the board of any trade associations or do you provide funding beyond membership?

No

C12.3e

(C12.3e) Provide details of the other engagement activities that you undertake.

Avaya is a member of the Responsible Business Alliance (RBA) and has partnered with organizations such as the Silicon Valley Leadership Group to discuss climate change and related policies.

C12.3f

(C12.3f) What processes do you have in place to ensure that all of your direct and indirect activities that influence policy are consistent with your overall climate change strategy?

Avaya's Law Team monitors, review, and provide legal advice on current and emerging policies that are applicable to our business. Avaya's Director of ESG meets monthly, at a minimum, with regulatory review personnel to exchange information and receive guidance to ensure our activities that influence policy are consistent with Avaya's overall climate change strategy. In addition, quarterly meetings are held with Avaya management to review our business activities and ensure consistency with climate change strategy and objectives.

C12.4

(C12.4) Have you published information about your organization's response to climate change and GHG emissions performance for this reporting year in places other than in your CDP response? If so, please attach the publication(s).

Publication

In mainstream reports

Status

Complete

Attach the document

Avaya FY20 10-K Report.pdf

Page/Section reference

Risk Factors, pg. 27

Content elements

Risks & opportunities

Comment

Publication

In voluntary sustainability report

Status

Underway – previous year attached

Attach the document

2019-corporate-responsibility-year-in-review.pdf

Page/Section reference

Content elements

Strategy

Emission targets

Comment

Publication

Other, please specify (ESG Metrics)

Status

Underway – previous year attached

Attach the document

ESG Metrics.pdf

Page/Section reference

Content elements

Emissions figures

Other metrics

Comment

C15. Signoff

C-FI

(C-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

-

C15.1

(C15.1) Provide details for the person that has signed off (approved) your CDP climate change response.

	Job title	Corresponding job category
Row 1	Director of ESG & Philanthropy	Other, please specify

SC. Supply chain module

SC0.0

(SC0.0) If you would like to do so, please provide a separate introduction to this module.

SC0.1

(SC0.1) What is your company's annual revenue for the stated reporting period?

	Annual Revenue
Row 1	2873000000

SC0.2

(SC0.2) Do you have an ISIN for your company that you would be willing to share with CDP?

Yes

SC0.2a

(SC0.2a) Please use the table below to share your ISIN.

	ISIN country code (2 letters)	ISIN numeric identifier and single check digit (10 numbers overall)
Row 1	US	0534991098

SC1.1

(SC1.1) Allocate your emissions to your customers listed below according to the goods or services you have sold them in this reporting period.

Requesting member
The Allstate Corporation

Scope of emissions
Scope 1

Allocation level
Company wide

Allocation level detail
<Not Applicable>

Emissions in metric tonnes of CO₂e
52

Uncertainty (±%)

Major sources of emissions
On-site fuel combustion from facilities

Verified
No

Allocation method
Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made
Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member
The Allstate Corporation

Scope of emissions
Scope 2

Allocation level
Company wide

Allocation level detail
<Not Applicable>

Emissions in metric tonnes of CO₂e
302

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Amdocs Ltd

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

2

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Amdocs Ltd

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

12

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

AT&T Inc.

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

100

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

AT&T Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

579

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Bank of America

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

60

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Bank of America

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

348

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Barclays

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

17

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Barclays

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

101

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

BT Group

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

52

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

BT Group

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

302

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Caesars Entertainment

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

3

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Caesars Entertainment

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

16

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

HSBC Holdings plc

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

3

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

HSBC Holdings plc

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

15

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Itaú Unibanco Holding S.A.

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

6

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Itaú Unibanco Holding S.A.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

32

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Mastercard Incorporated

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

11

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Mastercard Incorporated

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

66

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

MetLife, Inc.

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

56

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

MetLife, Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

323

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

PayPal Holdings Inc

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

21

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

PayPal Holdings Inc

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

122

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Prudential Financial, Inc.

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

30

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Prudential Financial, Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

176

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Robert Bosch GmbH

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

35

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Robert Bosch GmbH

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

205

Uncertainty (±%)**Major sources of emissions**

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Swisscom

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

3

Uncertainty (±%)**Major sources of emissions**

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Swisscom

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

17

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Telefónica

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

8

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Telefónica

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

47

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Telstra Corporation

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

2

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Telstra Corporation

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

13

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Verizon Communications Inc.

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

33

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Verizon Communications Inc.

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

189

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Vodafone Group

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

24

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Vodafone Group

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

141

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Wells Fargo & Company

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

23

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

Wells Fargo & Company

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

133

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Due to the complexity of data, Avaya is providing an allocation based upon Scope 1 and 2 emissions based upon customer-specific sales versus Avaya's total sales.

Requesting member

California Department of General Services (DGS)

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to DGS at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

California Department of General Services (DGS)

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to DGS at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

GSMA

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to GSMA at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

GSMA

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to GSMA at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

HP Inc

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to HP at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

HP Inc

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to HP at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

U.S. General Services Administration - OMB ICR #3090-0319

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to GSA at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

U.S. General Services Administration - OMB ICR #3090-0319

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to GSA at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

Citrix Systems

Scope of emissions

Scope 1

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

On-site fuel combustion from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to Citrix Systems at this time. However, we are exploring this capability for future reporting cycles.

Requesting member

Citrix Systems

Scope of emissions

Scope 2

Allocation level

Company wide

Allocation level detail

<Not Applicable>

Emissions in metric tonnes of CO2e

0

Uncertainty (±%)

Major sources of emissions

Electricity consumption from facilities

Verified

No

Allocation method

Allocation based on the market value of products purchased

Please explain how you have identified the GHG source, including major limitations to this process and assumptions made

Avaya provides an allocation based upon Scope 1 and 2 emissions, where data is available, based upon customer-specific sales versus total sales. Due to lack of available data, Avaya is unable to allocate emissions to Citrix Systems at this time. However, we are exploring this capability for future reporting cycles.

SC1.2

(SC1.2) Where published information has been used in completing SC1.1, please provide a reference(s).

SC1.3

(SC1.3) What are the challenges in allocating emissions to different customers, and what would help you to overcome these challenges?

Allocation challenges	Please explain what would help you overcome these challenges
Diversity of product lines makes accurately accounting for each product/product line cost ineffective	Because our product lines are diverse, complex and continuously evolving, it is difficult to categorize groups of products and quantify their associated carbon emissions. In addition, the Avaya EHS/CSR team has been unable to obtain detailed data on the list of products/product lines used for each customer. For future reporting cycles, Avaya will work internally to obtain the necessary data and reports in order to improve the accuracy of our emission allocations.

SC1.4

(SC1.4) Do you plan to develop your capabilities to allocate emissions to your customers in the future?

Yes

SC1.4a

(SC1.4a) Describe how you plan to develop your capabilities.

Avaya EHS/CSR will work internally with the sales and product team to try to obtain the data needed to improve the accuracy of our Scope 1 and Scope 2 emission allocations. Additionally, we are working on our capabilities to allocate Scope 3 emissions to our customers in addition to Scope 1 and Scope 2.

SC2.1

(SC2.1) Please propose any mutually beneficial climate-related projects you could collaborate on with specific CDP Supply Chain members.

Requesting member

Amdocs Ltd

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

AT&T Inc.

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Bank of America

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Barclays

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

BT Group

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Caesars Entertainment

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

California Department of General Services (DGS)

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Citrix Systems

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

GSMA

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

HP Inc

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

HSBC Holdings plc

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Itaú Unibanco Holding S.A.

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Mastercard Incorporated

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

MetLife, Inc.

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

PayPal Holdings Inc

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Prudential Financial, Inc.

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Robert Bosch GmbH

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Swisscom

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings**Estimated payback**

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Telefónica

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Telstra Corporation

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

The Allstate Corporation

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

U.S. General Services Administration - OMB ICR #3090-0319

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Verizon Communications Inc.

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Vodafone Group

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

Requesting member

Wells Fargo & Company

Group type of project

Other, please specify (To be determined)

Type of project

Other, please specify (To be determined)

Emissions targeted

Actions that would reduce both our own and our customers' emissions

Estimated timeframe for carbon reductions to be realized

1-3 years

Estimated lifetime CO2e savings

Estimated payback

1-3 years

Details of proposal

We are open to working with our customers. Since ICT technologies have carbon enablement benefits, there may be an opportunity to pursue a joint project looking further into the CO2 reductions that have been realized by the customer per its adoption of Avaya technology.

SC2.2

(SC2.2) Have requests or initiatives by CDP Supply Chain members prompted your organization to take organizational-level emissions reduction initiatives?

No

SC4.1

(SC4.1) Are you providing product level data for your organization's goods or services?

No, I am not providing data

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	I am submitting to	Public or Non-Public Submission	Are you ready to submit the additional Supply Chain questions?
I am submitting my response	Customers	Public	<Not Applicable>

Please confirm below

I have read and accept the applicable Terms